

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT**

RAJYA SABHA

**UNSTARRED QUESTION NO. 3303
TO BE ANSWERED ON 31.03.2022**

CALLS RECEIVED BY CONTROL ROOMS FOR MIGRANT WORKERS

3303. SHRI TIRUCHI SIVA:

Will the Minister of Labour and Employment be pleased to state:

- (a) the quantum of calls received by the control rooms for migrant workers since the year 2020, till date, year and State-wise; and**
(b) the key issues and concerns raised by the migrant workers through these calls?

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SHRI RAMESWAR TELI)**

(a): The details are given at Annexure – I and II.

(b): The key issues and concerns raised by the migrant workers through these calls were related to pending wages, termination of jobs or other service matters.

Annexure referred to in reply to part (a) of Rajya Sabha Unstarred Question No.3303 for 31.03.2022 regarding Calls received by control rooms for migrant workers.

Control Room Report for the period from 11th April 2020 to 31st March 2021

Sl No.	Name of State	No of Grievances received pertaining to Central Sphere	No of Grievances received pertaining to State Sphere	Total No of Grievances received pertaining to Termination	Total No of Grievances received pertaining to Distress call
1	Arunachal Pradesh	0	4	0	4
2	Andhra Pradesh	8	192	55	9
3	Assam	99	106	26	73
4	Bihar	88	207	23	15
5	Chandigarh	76	30	13	5
6	Chhattisgarh	117	160	25	60
7	Delhi	483	1912	355	184
8	Goa	3	12	5	3
9	Gujrat	115	753	51	174
10	Haryana	19	200	81	7
11	Himachal Pradesh	10	18	3	3
12	Jharkhand	108	148	29	81
13	Karnataka	141	492	190	151
14	Kerala	103	237	23	84
15	Madhya Pradesh	455	1024	205	162
16	Maharashtra	155	605	97	169
17	Meghalaya	0	1	0	1
18	Odisha	179	234	58	111
19	Puducherry	0	6	3	0
20	Punjab	22	76	16	11
21	Rajasthan	184	400	79	43
22	Tamil Nadu	515	2240	235	1213
23	Telangana	303	562	216	154
24	Tripura	0	1	0	1
25	UT of A&N	3	3	0	1
26	UT of Dadra Nagar Haveli, Daman & Diu	1	25	2	4
27	UT of J & K	13	14	3	12
28	UT of Laddakh	1	0	0	0
29	Uttar Pradesh	202	1457	210	70
30	Uttarakhand	68	222	22	8
31	West Bengal	260	240	49	35
32	Others	291	1125	234	427
	Total	4022	12706	2308	3275

Annexure-II

Annexure referred to in reply to part (a) of Rajya Sabha Unstarred Question No.3303 for 31.03.2022 regarding Calls received by control rooms for migrant workers.

Report of Control Rooms of Chief Labour Commissioner (C) Organisation under Ministry of Labour and Employment from 21.04.2021 to 04.08.2021.

SI No.	Name of State	Sphere					Nature of Grievances						Total
		Central	State	EPFO	ESIC	Total	wage	Termination/Dismissal	other service matters	Distress Call for medical Assistance	Distress Call for Ration	Distress Call for Travel assistance	
1	2	3	4	5	6	7	8	9	10	11	12	13	14
1	Andhra Pradesh	2	12	2	0	16	12	2	2	0	0	0	16
2	Arunachal Pradesh	1	0	0	0	1	1	0	0	0	0	0	1
3	Assam	22	10	0	0	32	22	6	3	1	0	0	32
4	Bihar	11	29	7	1	48	24	3	17	3	1	0	48
5	Chandigarh	0	2	0	0	2	2	0	0	0	0	0	2
6	Chhattisgarh	4	21	2	2	29	17	2	5	3	1	1	29
7	Delhi	24	50	0	0	74	49	21	4	0	0	0	74
8	Goa	2	2	0	0	4	4	0	0	0	0	0	4
9	Gujarat	4	109	0	0	113	101	4	5	0	2	1	113
10	Haryana	10	54	2	0	66	54	8	4	0	0	0	66
11	Himachal Pradesh	0	1	1	0	2	1	0	1	0	0	0	2
12	J & K	1	0	0	0	1	1	0	0	0	0	0	1
13	Jharkhand	31	62	9	1	103	51	9	39	1	2	1	103
14	Karnataka	0	27	0	0	27	27	0	0	0	0	0	27
15	Kerala	88	9	0	0	97	96	1	0	0	0	0	97
16	Madhya Pradesh	12	90	5	1	108	39	18	35	0	16	0	108
17	Maharashtra	35	82	8	2	127	104	10	11	2	0	0	127
18	Manipur	3	0	0	0	3	2	0	1	0	0	0	3
19	Meghalaya	0	1	0	0	1	1	0	0	0	0	0	1
20	Mizoram	1	0	0	0	1	1	0	0	0	0	0	1
21	Nagaland	1	0	0	0	1	1	0	0	0	0	0	1
22	Odisha	40	43	26	5	114	60	8	45	0	1	0	114
23	Puducherry	0	1	0	0	1	0	0	1	0	0	0	1
24	Punjab	1	12	0	0	13	13	0	0	0	0	0	13
25	Rajasthan	49	47	1	3	100	76	10	12	2	0	0	100
26	Tamil Nadu	8	16	0	0	24	20	0	2	0	0	2	24
27	Telangana	1	36	2	1	40	26	11	2	1	0	0	40
28	Tripura	1	2	1	0	4	2	1	1	0	0	0	4
29	UT of Dadra Nagar Haveli, Daman & Diu	0	5	0	0	5	5	0	0	0	0	0	5
30	UT of Lakshadweep and Mahe	1	0	0	0	1	1	0	0	0	0	0	1
31	Uttar Pradesh	23	165	5	2	195	115	14	64	2	0	0	195
32	Uttarakhand	5	20	0	0	25	22	1	2	0	0	0	25
33	West Bengal	42	60	12	3	117	46	12	47	5	0	7	117
Total		423	968	83	21	1495	996	141	303	20	23	12	1495
