

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 3908**

TO BE ANSWERED ON THE 06TH APRIL, 2022/ CHAITRA 16, 1944 (SAKA)

CYBER FRAUDS HELPLINE

3908 # SHRI SAMIR ORAON:

Will the Minister of HOME AFFAIRS be pleased to state:

- (a) whether any helpline number has been issued by the Ministry to prevent financial losses due to cyber frauds;**
- (b) if so, the total number of complaints received on this helpline till date; and**
- (c) the total number of complaints disposed off out of the received complaints, the details thereof?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI AJAY KUMAR MISHRA)**

(a) to (c): Yes Sir, the Ministry of Home Affairs has operationalized a toll-free Helpline number '1930' (earlier '155260') for immediate reporting of financial frauds on the "Citizen Financial Cyber Fraud Reporting and Management System" module and to get assistance in lodging cyber crime incidents on the "National Cyber Crime Reporting Portal" (www.cybercrime.gov.in). As per the data maintained by the National Crime Records Bureau (NCRB), a total of 175494 financial fraud complaints have been received from 30.08.2019 to 30.03.2022 on this helpline. Such complaints are being handled by the respective State/UT Law Enforcement Agencies. The NCRB does not maintain specific data about the number of complaints disposed off out of the received complaints.