

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2964
TO BE ANSWERED ON 29TH MARCH, 2022**

PROBLEMS FACED BY DWARKA RESIDENTS IN CGHS DISPENSARIES

2964 SHRI TIRUCHI SIVA:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state: -

- (a) the number of Wellness Centres/dispensaries in Dwarka, New Delhi;
- (b) the number of beneficiaries in each of the dispensaries and the number of doctors in Dwarka, dispensary-wise;
- (c) the doctor-patient ratio in the dispensaries of Dwarka and elsewhere in Delhi;
- (d) whether Government has done any study of the problems being faced by the patients in Dwarka, including long queues and inability to meet the doctor; and
- (e) the measures being taken to augment the strength of doctors in the dispensaries in Dwarka including the running of second shift there?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)**

(a) to (e): There are two CGHS Wellness Centers in Dwarka, New Delhi at Sector-9 and Sector-23. 1,22,754 number of patients were attended to by seven doctors at Sector-9 Wellness Centre. 80,637 number of patients were attended to by five doctors at Sector-23 Wellness Centre in the calendar year 2021.

Doctors are posted as per Staff Inspection Unit (SIU) norms and exigencies of work load. Periodic visits/inspections of Wellness Centres are undertaken by Additional Director concerned.

Tele-consultation by Specialist doctor(s) has been introduced by CGHS in order to provide convenience to the patients and reduce crowding at Wellness Centres. Patients of Chronic manageable diseases are also encouraged to take multi-month dispensation of medicines.
