

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 383  
TO BE ANSWERED ON 4<sup>TH</sup> FEBRUARY, 2022**

**REVENUE OF POSTAL DEPARTMENT FROM NON-TRADITIONAL SECTORS**

**383 DR. KANIMOZHI NVN SOMU:**

Will the Minister of Communications be pleased to state:

- (a) whether India Post is progressively earning revenue from non-traditional sectors like Ecommerce and payments bank;
- (b) if so, the details thereof;
- (c) the revenue earned by the postal department as a percentage from various value-added services/non-traditional sectors during each of the last three years and the current year;
- (d) the details of future expansion plans proposed by Government in the above sector/services in the State of Tamil Nadu; and
- (e) the Post Office-wise number of postal payment bank accounts in Tamil Nadu?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

- (a) Yes Sir.
- (b) The details of revenue earned from non-traditional sectors like e-commerce and India Post Payment Bank (IPPB) are as under:

Amount in Crores of Rs.			
	2018-19	2019-20	2020-21
IPPB (Commission to Department of Posts)	NIL*	NIL*	0.26
e-Commerce	1.48	3.14	4.01

\* Initial commission due to Department of Posts of the years 2018-19 and 2019-20 has been booked in 2020-21.

- (c) The revenue earned by the Department of Posts as a percentage from various value-added services/non-traditional sectors during each of the last three years and the current year is given below:

Services	2018-19	2019-20	2020-21	2021-2022 (Upto Dec-21)
Value added services/ Non-traditional revenue as a percentage of total revenue	18.50 %	16.47 %	15.08 %	13.54 %

(d) Government of India through Department of Posts is providing various value added services/non traditional services viz. banking and health insurance services in collaboration with India Post Payments Bank (IPPB), bill payment services, passport services through Post Office Passport Sewa Kendra (POPSK), Aadhar enrolment and updation services etc in India including the state of Tamil Nadu. The services are expanded to include new areas depending on market needs and customer expectations.

- (e) The post office wise number of postal payment bank accounts in Tamil Nadu is attached at **Annexure 'A'**

**Annexure 'A'**

**ANNEXURE REFERRED IN REPLY TO PART (e) OF RAJYA SABHA UNSTARRED  
QUESTION NO. 383 FOR 04/02/2022 REGARDING REVENUE OF POSTAL  
DEPARTMENT FROM NON-TRADITIONAL SECTORS.**

SL No	Branch Name	Number of Post offices Attached to the Branch	Number of IPPB Accounts
1	KARAIKAL BRANCH	24	10834
2	PONDICHERRY BRANCH	82	25600
3	ANNA ROAD BRANCH	263	149745
4	CHARING CROSS BRANCH	159	25128
5	CHIDAMBARAM BRANCH	471	74519
6	COIMBATORE BRANCH	353	89792
7	CUDDALORE BRANCH	226	45678
8	DHARMAPURI BRANCH	240	81547
9	DINDIGUL BRANCH	432	124652
10	ERODE BRANCH	311	74058
11	KANCHIPURAM BRANCH	378	94039
12	KARUR BRANCH	315	42434
13	KOVILPATTI BRANCH	316	101011
14	KRISHNAGIRI BRANCH	298	53462
15	KUMBAKONAM BRANCH	445	63083
16	MANAMADURAI BRANCH	286	82833
17	MAYILADUTHURAI BRANCH	277	82168
18	NAGERCOIL TOWN SO	257	141874
19	PALAYANKOTTAI BRANCH	321	80795
20	PERAMBALUR BRANCH	115	17350
21	PUDUKKOTTAI BRANCH	330	90617
22	RAMANATHAPURAM BRANCH	269	129993
23	SALEM BRANCH	513	108662
24	TALLAKULAM BRANCH	272	101434
25	THANJAVUR BRANCH	366	52137
26	THENI BRANCH	209	125495
27	TIRUCHIRAPPALLI BRANCH	337	51630
28	TIRUPATTUR BRANCH	559	90810
29	TIRUPUR BRANCH	338	70949
30	TIRUVALLUR BRANCH	285	52877
31	TIRUVANNAMALAI BRANCH	431	104076
32	TIRUVARUR BRANCH	104	16544
33	TUTICORIN BRANCH	291	111604
34	UDAYARPALAYAM BRANCH	221	82503
35	VELUR BRANCH	326	62790
36	VILLUPURAM BRANCH	267	78943
37	VIRUDHUNAGAR BRANCH	265	75555

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