

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1539
TO BE ANSWERED ON 15th March 2022**

LONG WAITING FOR ONLINE REGISTRATION AT AIIMS, DELHI

**1539. CH. SUKHRAM SINGH YADAV:
SHRI RAM NATH THAKUR:
SMT. CHHAYA VERMA:
SHRI VISHAMBHAR PRASAD NISHAD:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether OPD patients have to wait for long hours for online registration at All India Institute of Medical Sciences, Delhi, thus forcing patients to seek treatment in private hospitals;
- (b) the number of patients taking online OPD time who are unable to reach AIIMS on time due to various reasons to consult a doctor;
- (c) whether more number of poor patients were being successful in getting treatment through offline mode as compared to online mode of getting OPD Slips; and
- (d) the number of patients getting treatment per day through offline and the number of patients being able to get treatment after online arrangement?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(DR. BHARATI PRAVIN PAWAR)**

- (a) OPD appointments are done as per maximum handling capacity of the concerned specialty/department. 50% of the OPD appointment slots for new patient's registration are open through online mode. Remaining 50% slots are available in offline mode.
- (b) The number of drop-out patients for last two months i.e., January, 2022 and February, 2022, who booked the appointment through online mode but could not attend OPD were 28,926.
- (c) & (d) The details of patient registration through online and offline mode for the months of January, 2022 and February, 2022 are as under:-

Appointments booked			
Month	Online	Offline	Total
January, 2022	23767	67298	91065
February, 2022	23394	71933	95327
