

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 1925
(TO BE ANSWERED ON THE 21st March 2022)

MAINTENANCE OF AIRPORTS BY AAI

1925. SHRI K.J. ALPHONS

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Government is aware that maintenance of airports owned by Airports Authority of India (AAI) is not up to the mark; and
- (b) the action proposed to be taken to ensure that they are better maintained?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(GEN. (DR) V. K. SINGH (RETD))

(a) & (b) The upgradation/modernisation of airports is a continuous process and is undertaken by Airports Authority of India (AAI) from time to time depending on the availability of land, commercial viability, socio-economic considerations, traffic demand / willingness of airlines to operate to/from such airports etc. AAI has earmarked Rs. 25,000 crore in the period 2019-20 to 2024-25 for infrastructure development at Airports maintained by it, which would result in enhanced passengers' facilities. Further, the Airports owned by AAI are surveyed by Airports Council International (ACI) for Airport Service Quality (ASQ), and in the year 2020, they secured a rating of 4.72 against the world average of 4.37. ACI is an independent agency which carries out international benchmarking of airports through its participative programme. The survey carried out by ACI has 34 key service areas which include airport facilities among others.
