

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**RAJYA SABHA  
UNSTARRED QUESTION NO. 703  
TO BE ANSWERED ON 22<sup>ND</sup> JULY, 2022**

**TASK FORCE ON LEVERAGING THE POST OFFICES NETWORK**

**703. SHRI A. A. RAHIM:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the Ministry's position on the report by the Task Force on leveraging the post offices network; and
- (b) whether the Ministry plans to reconstitute India Post into a Corporation, if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS  
(SHRI DEVUSINH CHAUHAN)**

(a) In accordance with the recommendations of the Task Force on leveraging Post Office network, India Post Payments Bank was set up as 100% Government owned public limited company under Department of Posts. Further, Parcel Directorate was set up in the Department to handle Parcel business. The Department also entered into MoU with Common Service Centre - Special Purpose Vehicle (CSC-SPV) and more than 1.16 lakh Post Office-CSCs have been set up for rendering multiple Government to Citizen and Business to Citizen services. The Post Office Passport Seva Kendras and Post Office Aadhar Centres have been set up in accordance with the recommendations of this Task Force, and have benefitted crores of citizens.

The Post Office has now become a major arm of the Government for delivering multiple citizen centric services even in the remotest parts of the country.

(b) Sir, no such proposal is under consideration.

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