

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO.772
ANSWERED ON 22.07.2022

CANCELLATION OF TRAINS AND PROBLEMS OF PASSENGERS

772 SHRI SANJAY RAUT:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether it is a fact that almost 9,000 train services have been cancelled during the last six months;
- (b) if so, the details thereof and the reasons therefor; and
- (c) the details of steps taken to compensate the passengers who could not travel due to sudden cancellation of trains?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) and (b) Yes, Sir. Train services are cancelled every year due to both internal and external factors which include infrastructural / maintenance works, accidents, law & order problems, agitations, bad weather etc. On an average, 71 train services were cancelled per day during the last six months. On an average 98 trains were cancelled in the year 2019-20 which was a near normal pre-Covid year.

(c) There is no provision for compensation to passengers for cancellation of trains. However, full refund of fare without deducting cancellation / Clerkage charge is granted as per Railway Passengers (Cancellation of tickets and refund of fare) Rules 2015.
