

WRITTEN ANSWERS TO UNSTARRED QUESTIONS

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
Rajya Sabha
UNSTARRED QUESTION NO. : 1281
TO BE ANSWERED ON THE 19th December 2022
DECONGESTION AT IGI AIRPORT

1281. SHRI SANJEEV ARORA

Will the Minister of CIVIL AVIATION be pleased to state:-

(a) the steps Government is planning to take for decongestion of IGI Airport especially Terminal 3; and

(b) whether there is long waiting in security and immigration and the details and the reasons thereof?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION (GEN. (DR) V. K. SINGH (RETD))

(a) & (b) The Steps taken for decongestion at IGI Airport are as under:-

i) Additional Traffic Marshals have been posted at the departure forecourt to avoid vehicular congestion

ii) Board displaying least waiting time alongwith the entry gate number has been put up at Naka point to guide passengers in advance

iii) Display boards installed at all departure entry gates providing real time data regarding waiting time. The information on the same is being shared via social media

iv) Awareness poster at the entry gate for passengers to be ready with Air ticket/ Boarding pass and Identity proof document. Dedicated staff has been deployed at the entry gate to help passengers

v) Two Additional entry gates have been opened for passenger entry

vi) Deployment of additional manpower by CISF done

vii) Deployment of additional X-ray machines for baggage check

viii) Monitoring through CCTV & Command Centre

ix) Use of Count Meter for Crowd Management

x) Airport operator advised to reduce flights during the peak hour at T3 or shift them to other two terminals

xi) Airlines advised to deploy sufficient manpower at all check-in/baggage drop counters

xii) Air travelers encouraged to use DigiYatra, a Biometric Enabled Seamless Travel experience based on Facial Recognition Technology

xiii) Airlines advised to have full compliance to Barcode on tickets issued to help easy flow of passengers at entry/security gates.
