

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**RAJYA SABHA**  
**STARRED QUESTION NO. \*20**  
TO BE ANSWERED ON: 03.02.2023

**COMMON SERVICE CENTRES**

**\*20 SHRI KARTIKEYA SHARMA:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Common Service Centres (CSCs) are operated by Government;
- (b) whether it is proposed by Government to include other companies in this sector to provide more services to the citizens;
- (c) if so, the basis on which the companies would be included; and
- (d) the number of youth who got employment in these Common Service Centres (CSC) in India, including Haryana during the last three years?

**ANSWER**

MINISTER FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)

(a) to (d): A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO RAJYA SABHA STARRED  
QUESTION NO.\*20 FOR 03.02.2023 REGARDING COMMON SERVICE CENTRES**

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(a): No, sir. CSCs are operated by village level entrepreneurs on a self-sustainable basis.

(b) and (c): There is no such proposal under consideration.

(d): Information regarding persons employed in CSCs is not centrally maintained. However, CSC e-Governance Services India Limited, which acts as a coordinating agency to enable on boarding and delivery of services centrally through its Digital Seva technology platform, has apprised that around 15 lakh persons are directly or indirectly working at various CSCs at present, including about 50,000 in Haryana.

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