

**GOVERNMENT OF INDIA
MINISTRY OF HOUSING AND URBAN AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO. 71
TO BE ANSWERED ON DECEMBER 04, 2023**

INTRODUCTION OF SMART CARDS BY DELHI METRO

NO. 71. SHRI RAJMANI PATEL:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether it is a fact that Delhi Metro has decided to replace Closed Loop Delhi Metro Smart Cards with Open Loop National Common Mobility Card (NCCM);
- (b) if so, the benefits of NCCM Cards;
- (c) whether delay in introducing these cards is mainly attributed to restraints of the Reserve Bank of India (RBI); and
- (d) if so, the steps Delhi Metro is contemplating to pursue RBI for early permission so that these cards can be introduced to commuters without any dithering?

ANSWER

**THE MINISTER OF STATE IN THE
MINISTRY OF HOUSING AND URBAN AFFAIRS
(SHRI KAUSHAL KISHORE)**

(a) & (b): Yes Sir. Delhi Metro Rail Corporation (DMRC) has plans to replace Closed Loop Delhi Metro Smart Cards with Open Loop National Common Mobility Cards (NCCM) in a phased manner.

The benefits of NCCM cards are as under:

- (i) Customer Friendly:** Customer may use the same card for Metro and Bus travel across the country in NCCM compliant system.
 - (ii) Convenience:** Customers may use their bank issued NCCM card for fare payment.
 - (iii) Cashless Transaction:** NCCM promotes a cashless transaction environment.
 - (iv) Ease of Recharge:** Users can easily recharge their NCCM online or at designated recharge points, providing a hassle-free way to manage the card.
- (c) & (d): DMRC has informed that there is no delay or challenges faced by them in introducing NCCM on account of RBI guidelines. Further other metro rail systems are also progressively shifting to NCCM from Closed Loop Card System.
