

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PENSION AND PENSIONERS' WELFARE)

RAJYA SABHA
UNSTARRED QUESTION NO. 608
(TO BE ANSWERED ON 07.12.2023)

DIGITAL LIFE CERTIFICATE

608 SHRI NARESH BANSAL:
SHRI NABAM REBIA:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether Government has any details about the total numbers of certificates issued under the Digital Life Certificate since its launch; and
- (b) the additional measures undertaken by the Ministry to make the scheme more accessible to the pensioners?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a): Yes Sir, details about the total number of certificates issued under the Digital Life Certificate since its launch in 2014 are available. The details of DLC are as under:

Period (1st April- 31st March)	Total Digital Life Certificate	Total Central Government Employees
2014-2015	109751	92658
2015-2016	1315150	726102
2016-2017	5058451	1102313
2017-2018	9901542	1262258
2018-2019	8994834	1503144
2019-2020	9965509	1901710
2020-2021	9897459	1957862
2021-2022	11191451	2372562
2022-2023	14129489	4269529
2023- 28th November, 2023	11310388	3789571

(b): To make the scheme more accessible to the pensioners, the following steps are taken:

- Due publicity is given through Short Messaging Service (SMS) and Social Media using tweets, Standard Operating Procedure (SOP) and short films on YouTube, Facebook, Twitter, both in English and in Hindi.
- New mode of submission of DLC through Face Authentication Technique using mobile phone was launched.

- Nation-wide DLC Campaign was conducted in November, 2022 in coordination with Banks, Pensioners' Welfare Associations and Ministries/ Departments where Camps were organized for pensioners to submit DLC. Support from Unique Identification Authority of India (UIDAI) & Ministry of Electronics and Information Technology (MeitY) was also taken in this regard.
- During November 2023, the Department has organized a Nation-wide Digital Life Certificate Campaign 2.0 covering 500 locations in 100 cities through Pension disbursing banks, Ministries/ Departments, UIDAI and MeitY. Such dedicated campaigns have enabled pensioners to submit their life certificates seamlessly and from the comforts of their homes.
- Pensioners' Awareness Programmes, Bankers' Awareness Programmes and Pre-Retirement counselling are held on regular basis, physically as well as online to familiarize and popularize DLCs, in particular Face Authentication Technique.
