

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 109
ANSWERED ON 02.02.2024

OVERCROWDING IN PASSENGER TRAINS

109 SHRI K. C. VENUGOPAL:

Will the Minister of RAILWAYS be pleased to state:

- (a) steps being taken by Government to address the persistent problem of overcrowding in passenger trains in States like Kerala, particularly during peak hours and festive seasons;
- (b) the manner in which Government is planning to enhance the ticket availability in various sectors, especially in routes where passengers frequently face non-availability of tickets; and
- (c) Government's strategy to increase train frequency or introduce additional coaches in high-demand sectors to mitigate the issue of overcrowding?

ANSWER

MINISTER OF RAILWAYS, COMMUNICATIONS AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c) Indian Railways do not introduce train services on State-wise basis as Railway network straddle across State boundaries. However, IR constantly endeavours to cater to the growing needs of travelling passengers, by introducing new train services. Accordingly, to cater to the needs of the passengers of stations located in the State of Kerala, IR have introduced three pairs of new train services including two pairs of Vande Bharat Express services during 2023-2024 (till January-2024). Besides, extension, increase in frequency and augmentation of loads of existing train services is also undertaken. Moreover, to cater to the extra rush of passengers during peak seasons, festivals, special events, etc., IR also operates special trains and augments the loads of existing services, keeping in view the pattern of traffic, commercial justification, operational feasibility and availability of resources etc. These are on-going processes.
