

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 14
(TO BE ANSWERED ON THE 22nd July 2024)**

NEW VERSION OF DIGI YATRA APP

14. SHRI SAKET GOKHALE

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) the reasons for launch of a new Digi Yatra app in March-April 2024 instead of allowing updates to the existing app
- (b) whether the old Digi Yatra app was sharing data with the cloud servers of a private company/entity instead of the servers of DigiYatra Foundation;and
- (c) whether any entity/company is in possession of passenger and other data from the old DigiYatra app which was discontinued in March-April, 2024?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

(Shri Murlidhar Mohol)

(a): In order to change the App Package Name in the Digi Yatra app, the policies of Android Play Store and Apple App Store mandatorily requires publishing of a new app. Accordingly, a new app for Digi Yatra was published in March, 2024. This also facilitates backend updates to the architecture and scaling up of the infrastructure. The migration to a new Digi Yatra app enhances user experience and platform functionality.

(b) to (c): No, Sir. The Digi Yatra Central Ecosystem (DYCE) is built on the fundamental tenets of privacy. By design/default, there is no central storage of passenger's Personally Identifiable Information (PII) data. The Digi Yatra Foundation or any company/entity does not store any personal information of the user. All the passenger data is encrypted and stored in the passenger's smartphone wallet and shared only for a limited time duration with the origin airport where passenger ID needs to be validated. The data is purged from the system after 24 hours of the departure of the flight.
