GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
**RAJYA SABHA**
**UNSTARRED QUESTION NO-394**
ANSWERED ON- 25/07/2024

**PASSPORT SEVA KENDRAS**

394. SHRI IRANNA KADADI
SHRI R. DHARMAR

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

(a) the number of passport offices/Passport Seva Kendras (PSKs) functioning in Karnataka and Tamil Nadu, State-wise;

(b) the number of applications received for issuing passport in each passport offices/ Seva Kendras and number of passports issued/renewed during last three years;

(c) whether demand for passports has been rising year-by-year;

(d) whether Government has any proposal to open more Passport Centres in the country to meet the rising demand, the details thereof;

(e) whether there is any shortage of manpower and infrastructure facilities at these centres, if so, details thereof; and

(f) the remedial measures taken by Government in this regard?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
[SHRI KIRTI VARDHAN SINGH]

(a) There are five (05) Passport Seva Kendras (PSKs) and twenty three (23) Post Office Passport Seva Kendras (POPSKs) currently functioning under Regional Passport Office (RPO), Bengaluru in Karnataka; and nine (09) PSKs and 29 POPSKs currently functioning under four Regional Passport Offices (RPOs), Chennai, Coimbatore, Madurai and Tiruchirappalli in Tamil Nadu. List of PSKs (RPO/ State wise) is attached at Annexure I and list of POPSKs (RPO/ State wise) is attached at Annexure II .

(b) Number of passport applications received and passports issued/ renewed in last three years is attached at Annexure III.

(c) The demand of passport in India has been rising year by year. The list of Passport issued in last five (05) years is attached at Annexure IV.

(d) Ministry in association with Department of Posts (DoP) had decided in January 2017 to open Seva Kendras at the Head Post Offices (HPO)/ Post Offices (PO) in the country called Post Office Passport Seva Kendra (POPSK) in each Lok Sabha Constituency(LSC) where there is no PSK or a POPSK. As on date, 93 PSKs and 440 POPSKs have been set up in the country and are operational to cater to the needs of passport seekers. Opening of new passport offices/ Centres depends on several factors including on the volume of applications.

(e & f) Depending upon the exigency of work, officials/ officers of Central Passport Organisation (CPO) are posted at different Passport Offices on Temporary Duty to augment the working strength in the respective passport offices.

*****

**Annexure-I**

| S.NO | RPO Name | State | S. No. of PSKs | Name of PSK |
|---|---|---|---|---|
| 1 | RPO Bengaluru | Karnataka | 1 | PSK Bengaluru, Lalbagh |
| | | Karnataka | 2 | PSK Bengaluru, Sai Arcade |
| | | Karnataka | 3 | PSK Hubballi-Dharwad |
| | | Karnataka | 4 | PSK Mangaluru |
| | | Karnataka | 5 | PSK Kalaburagi |
| 2 | RPO Chennai | Tamil Nadu | 1 | PSK Aminjikarai |
| | | Tamil Nadu | 2 | PSK Saligramam |
| | | Tamil Nadu | 3 | PSK Tambaram |
| | | Tamil Nadu | 4 | PSK Puducherry |
| 3 | RPO Coimbatore | Tamil Nadu | 5 | PSK Coimbatore |
| 4 | RPO Madurai | Tamil Nadu | 6 | PSK Madurai |
| | | Tamil Nadu | 7 | PSK Tirunelveli City |
| 5 | RPO Tiruchirappalli | Tamil Nadu | 8 | PSK Thanjavur |
| | | Tamil Nadu | 9 | PSK Tiruchirappalli |

**Annexure-II**

| List of POPSKs RPO/ State-wise | | |
|---|---|---|
| **S.No.** | **Locations of POPSK** | **Passport Office** |
| **Karnataka** | | |
| 1 | Ankola | Bengaluru |
| 2 | Bagalkot | Bengaluru |
| 3 | Belagavi | Bengaluru |
| 4 | Ballari | Bengaluru |
| 5 | Bidar | Bengaluru |
| 6 | Chamarajanagar | Bengaluru |
| 7 | Channapatna | Bengaluru |
| 8 | Chikkaballapur | Bengaluru |
| 9 | Chikkodi | Bengaluru |
| 10 | Chitradurga | Bengaluru |
| 11 | Davangere | Bengaluru |
| 12 | Gadag | Bengaluru |
| 13 | Hassan | Bengaluru |
| 14 | Jalahalli | Bengaluru |
| 15 | Koppal | Bengaluru |
| 16 | Maddur | Bengaluru |
| 17 | Mysuru | Bengaluru |
| 18 | Raichur | Bengaluru |
| 19 | Robertsonpet | Bengaluru |
| 20 | Shivamogga | Bengaluru |
| 21 | Tumakuru | Bengaluru |
| 22 | Udupi | Bengaluru |
| 23 | Vijayapura | Bengaluru |
| **Tamil Nadu** | | |
| 1 | Arani | Chennai |
| 2 | Chennai GPO | Chennai |
| 3 | Chidambaram | Chennai |
| 4 | Cuddalore | Chennai |
| 5 | Dharmapuri | Chennai |
| 6 | Kallakurichi | Chennai |
| 7 | Kancheepuram | Chennai |
| 8 | Krishnagiri | Chennai |

| | | |
|---|---|---|
| 9 | Ranipet | Chennai |
| 10 | Tiruvallur | Chennai |
| 11 | Tiruvannamalai | Chennai |
| 12 | Vellore | Chennai |
| 13 | Villupuram | Chennai |
| 14 | Coonoor | Coimbatore |
| 15 | Erode | Coimbatore |
| 16 | Rasipuram | Coimbatore |
| 17 | Salem | Coimbatore |
| 18 | Bodineyaknur | Madurai |
| 19 | Devakottai | Madurai |
| 20 | Kodai Road | Madurai |
| 21 | Nagercoil | Madurai |
| 22 | Rajapalayam | Madurai |
| 23 | Ramanathapuram | Madurai |
| 24 | Thoothukkudi | Madurai |
| 25 | Virudhunagar | Madurai |
| 26 | Karur | Tiruchirappalli |
| 27 | Perambalur | Tiruchirapalli |
| 28 | Sirkali | Tiruchirappalli |
| 29 | Thiruthuraipoondi | Tiruchirappalli |

**Annexure-III**

| Year | Passport Issued (India) | Passport Issued (Mission) | Total Passport Issued (India + Mission) |
|---|---|---|---|
| 2019 | 1,11,15,315 | 7,40,369 | 1,18,55,684 |
| 2020 | 54,12,579 | 8,26,397 | 62,38,976 |
| 2021 | 73,63,494 | 9,91,111 | 83,54,605 |
| 2022 | 1,17,18,911 | 12,17,913 | 1,29,36,824 |
| 2023 | 1,37,54,422 | 12,48,933 | 1,50,03,355 |
| 2024 (Till June) | 66,05,906 | 7,95,605 | 74,01,511 |

| Year | Passport Application Received (India) | Passport Issued (India) | Passport Application Received (Mission) | Passport Issued (Mission) | Total Passport Application Received (India+ Mission) | Total Passport Issued (India+ Mission) |
|---|---|---|---|---|---|---|
| 2021 | 77,39,725 | 73,63,494 | 11,44,434 | 9,91,111 | 88,84,159 | 83,54,605 |
| 2022 | 1,22,03,991 | 1,17,18,911 | 12,52,501 | 12,17,913 | 1,34,56,492 | 1,29,36,824 |
| 2023 | 1,42,43,195 | 1,37,54,422 | 13,71,398 | 12,48,933 | 1,56,14,593 | 1,50,03,355 |

**Annexure-IV**

**Passports issued State-wise during last 5 years**

| State | 2019 | 2020 | 2021 | 2022 | 2023 |
|---|---|---|---|---|---|
| Andaman and Nicobar | 65 | 19 | 1637 | 3031 | 5534 |
| Andhra Pradesh | 406947 | 189276 | 306431 | 503895 | 590921 |
| Arunachal Pradesh | 5033 | 2001 | 2068 | 3786 | 5423 |
| Assam | 94373 | 41574 | 58018 | 118943 | 132252 |
| Bihar | 301118 | 169218 | 255005 | 395609 | 374362 |
| Chandigarh | 34827 | 16659 | 21051 | 27560 | 32965 |
| Chhattisgarh | 56669 | 21337 | 27204 | 48230 | 54097 |
| Dadra and Nagar Haveli | 2924 | 1113 | 1983 | 2889 | 3346 |
| Daman and Diu | 5615 | 3266 | 5304 | 4238 | 4310 |
| Delhi | 472744 | 213254 | 287905 | 415979 | 495072 |
| Goa | 51352 | 26486 | 34268 | 51026 | 56910 |
| Gujarat | 838068 | 380582 | 514258 | 759560 | 1021350 |
| Haryana | 403413 | 201690 | 288303 | 481993 | 582408 |
| Himachal Pradesh | 59061 | 28124 | 41420 | 53481 | 69909 |
| Jammu and Kashmir | 121840 | 72958 | 67157 | 121127 | 158985 |
| Jharkhand | 92826 | 40431 | 66488 | 100645 | 108632 |
| Karnataka | 762962 | 344302 | 427835 | 713991 | 834992 |
| Kerala | 1192862 | 650708 | 929369 | 1513058 | 1547825 |
| Ladakh | 20 | 968 | 2337 | 4080 | 6288 |
| Lakshadweep | 2128 | 864 | 1064 | 2049 | 2445 |
| Madhya Pradesh | 220207 | 92063 | 112721 | 199785 | 238914 |
| Maharashtra | 1296683 | 566199 | 764668 | 1250829 | 1510112 |
| Manipur | 14798 | 5415 | 7440 | 13437 | 11347 |
| Meghalaya | 9190 | 3398 | 3583 | 7212 | 9871 |
| Mizoram | 5999 | 2176 | 2373 | 4796 | 7118 |
| Nagaland | 6852 | 3285 | 3949 | 5337 | 7855 |
| Odisha | 114751 | 53502 | 74728 | 111994 | 124239 |
| Puducherry | 26309 | 13517 | 18888 | 28061 | 30389 |
| Punjab | 946793 | 482413 | 644678 | 935884 | 1194100 |
| Rajasthan | 344030 | 174611 | 225950 | 377479 | 453139 |
| Sikkim | 6642 | 2082 | 3140 | 4937 | 6110 |
| Tamil Nadu | 1045803 | 471717 | 667563 | 1053907 | 1147513 |
| Telangana | 524108 | 276766 | 420929 | 634854 | 791680 |
| Tripura | 33223 | 24170 | 14864 | 26026 | 37153 |

| | | | | | |
|---|---|---|---|---|---|
| Uttar Pradesh | 987102 | 496619 | 642165 | 1115650 | 1368760 |
| Uttarakhand | 107127 | 48198 | 73676 | 99135 | 129602 |
| West Bengal | 520935 | 291653 | 343071 | 546710 | 598494 |
| **Grand Total** | **11115399** | **5412614** | **7363491** | **11741203** | **13754422** |

*****