

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
STARRED QUESTION NO : 148
(TO BE ANSWERED ON THE 5th August 2024)

EFFICIENCY IN AIR TRAVEL THROUGH DIGI YATRA APP

*148. SMT SUMITRA BALMIK

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) the steps taken to improve efficiency in air travel through digitization, particularly through the Digi Yatra app;
- (b) the number of registrations done through the app as well as the facilities availed; and
- (c) the roadmap for enhancing efficiency and digitization in air travel?

ANSWER

MINISTER OF CIVIL AVIATION

(Shri Kinjarapu Rammohan Naidu)

(a) to (c): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (C) IN RESPECT OF RAJYA SABHA STARRED QUESTION NO. 148 FOR REPLY ON 05.08.2024 REGARDING EFFICIENCY IN AIR TRAVEL THROUGH DIGI YATRA APP ASKED BY SMT. SUMITRA BALMIK.

(a): Digi Yatra, Facial Recognition Technology based app has been launched to provide seamless, hassle-free and faster passenger processing at various checkpoints at the airports. Besides Digi Yatra, some other services have also been implemented at few airports to improve efficiency in air travel through digitization:-

- i) Self service check-in kiosk.
- ii) Self service baggage drop.
- iii) Trusted Traveller Program to allow Indian passport holders and Overseas Citizens of India through e-gates seamlessly.
- iv) Waiting time digital display.
- v) Hand held 2-D barcode scanner for boarding pass at entry gates

(b): Currently, Digi Yatra mobile application is available on both Android and iOS platform and it has been downloaded by more than 43 Lakh users. The app facilitates the passengers to enroll their verifiable credentials using Aadhaar and to keep their personal information on their smartphone to ensure data privacy. Use of Digi Yatra app enables faster passenger processing at various checkpoints at the airports.

(c): Enhancement in efficiency and digitization in air travel is an on-going process. Scale up of Digi Yatra is to be carried out in phased manner.
