

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO- 2792
ANSWERED ON 19/12/2024

PASSPORT STATISTICS AND REFORMS

2792. SHRI SHAKTISINH GOHIL

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

- (a) the number of passport applications filed and issued by Regional Passport Office in the last five years, year-wise;
- (b) the total number of persons who travelled abroad in the last five years;
- (c) the steps taken to simplify passport issuance and address unnecessary objections; and
- (d) the details of new initiatives, if any, planned to streamline passport services?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
(SHRI KIRTI VARDHAN SINGH)

- (a) Year-wise number of passport applications filed and issued in the last five years, is attached at Annexure –I.
- (b) Number of persons who travelled abroad in last five years, as informed by Bureau of Immigration, is attached at Annexure-II.
- (c & d) The Government has simplified the passport issuance process in several ways. To streamline, liberalize and ease the process of passport issuance and to avoid unnecessary objections, the Ministry has taken several steps to simplify passport policy, benefiting citizens of India in applying for and obtaining a passport. The passport portal (www.passportindia.gov.in) is user friendly, accessible to anyone, from anywhere and anytime in India. An applicant can apply for passport from anywhere in India. This citizen-friendly initiative has enabled applicants to choose the Regional Passport Office (RPO) and thus the desired Passport Seva Kendra (PSK)/ Post Office Passport Seva Kendra (POPSK) under the Regional Passport Office (RPO) where they wish to submit their application at, irrespective of whether the present residential address specified in the application form lies within the jurisdiction of the selected RPO or not. Citizens can also apply, pay and schedule appointments for passport services on mPassport Seva mobile app, and do not require access of computer and printer to apply for passport services. The mPassport Seva mobile app enables users to apply, pay and schedule appointments for passport services. It also provides passport related information, including the location of PSKs/POPSKs, applicable fees, submission methods and tracking of passport application status on a smart phone. Ministry's mPassport Police App is being used by the Police authorities for verification of antecedents of the applicants in a paperless digital flow.

Further, DigiLocker has been successfully integrated with the Passport Seva Programme (PSP) system enabling citizens to submit various documents required for passport services through DigiLocker in a paperless mode. For speedy issue of Passport there is a 'Tatkal Scheme'. In order to make passport issuance process more inclusive, for the transgender community, the Government has issued guidelines to accept Certificate of Identity/Identity Card, issued under the Transgender Persons (Protection of Rights) Act, 2019 for the purpose of change of name and gender in passport following change of gender from male to female or vice versa.

Applications Received and Passports Issued (2019 – 30.11.2024)

RPO	2019		2020		2021		2022		2023		2024 (till 30th November)	
	Applications Received	Passports Issued	Applications Received	Passports Issued								
Ahmedabad	659791	671520	291506	300118	406893	401729	599088	583547	818278	795680	672153	682154
Amritsar	206623	204630	109011	114340	144544	140523	205638	196425	264610	251553	214256	220416
Bhubaneswar	113776	117067	47994	54436	73911	74426	117176	113855	132131	126703	94622	8599
Bareilly	144533	133928	68493	88977	94683	84499	174238	165431	214243	212330	181255	170492
Bengaluru	769897	786033	333983	355473	442643	436622	761591	727938	875872	867344	844683	806003
Mumbai	806604	819206	363708	376766	513360	470498	830724	789184	932720	928895	816072	778639
Bhopal	219420	225824	86868	94403	116353	113389	207544	200457	246173	242406	248728	236893
Kolkata	615474	588413	289253	327993	378020	387862	636747	583148	676510	653880	531835	483352
Coimbatore	168918	169887	74074	73819	102968	101442	158946	154634	185234	181068	165690	159794
Chandigarh	684691	693915	332908	347244	483842	463355	705243	700935	859574	817220	752384	743455
Cochin	487853	483606	263566	265049	377681	372781	626478	617388	635219	638853	600773	597005
Dehradun	103410	112581	47255	48683	74887	75096	121803	112771	157776	148398	127108	122991
Delhi	643852	635758	286631	309158	425209	424473	613940	597508	746332	734740	652087	636990
Goa	53159	53164	27260	27749	36071	36338	56333	55780	62190	62088	54518	53334
Guwahati	142825	144659	56865	62646	78270	84491	157013	154638	180485	175698	170618	163435
Ghaziabad	266986	302674	115269	117413	167016	163963	260903	251625	351052	326319	301520	296434
Hyderabad	540076	541984	287127	284275	447018	431555	662119	642652	817737	800163	690472	663096
Jalandhar	360906	361492	174360	177535	257479	250648	354293	339305	430886	422863	357256	363183
Jammu	52043	53012	26219	29320	34629	32340	58481	51028	77064	70771	56430	58859
Jaipur	362661	356316	158465	175833	237929	237186	421029	403556	546702	524216	388636	388478
Kozhikode	517991	518073	291918	288531	394037	394158	631393	629937	666921	664999	648870	638036
Lucknow	565591	580267	286696	310479	438099	418361	710173	692153	845215	823785	712875	668708
Chennai	480523	484969	210047	211561	297279	299813	500883	487942	543396	538341	495443	483275
Madurai	230917	231430	111314	112433	159903	155136	242321	233557	255208	257193	246098	240527
Malappuram**	0	5	0	2	0	0	0	0	0	0	0	0
Nagpur	119478	118665	49713	51161	75635	75421	128462	124463	138343	138475	100756	7828
Patna	288110	314466	161260	177067	275212	264031	399650	400779	391138	388862	360941	341390

	2019		2020		2021		2022		2023		2024 (till 30th November)	
RPO	Applications Received	Passports Issued	Applications Received	Passports Issued								
Pune	388859	413114	159995	169765	239986	237165	364095	348667	474413	474987	417810	397463
Ranchi	95844	94104	41590	42184	69125	68432	105865	101793	113592	110744	106091	101344
Raipur	56654	58788	19636	22884	29614	28301	51378	49009	60364	54923	57253	52197
Srinagar	68915	72553	44423	45885	47274	39571	81555	75803	111842	96382	89884	101836
Shimla	55618	56655	24483	26066	39735	39730	77125	75543	104591	104240	66107	65072
Surat	170705	179161	85826	87528	122390	120965	193323	184426	228738	228927	183815	181395
Thane***	0	170	0	0	0	0	0	0	0	0	0	0
Tiruchirappalli	200842	201800	91412	91810	139436	137262	227541	224753	233339	229303	205883	199387
Trivandrum	205829	205226	107832	107907	176064	171204	272598	270467	276447	266440	234751	237318
Vijayawada	247355	255285	115653	117074	206254	190817	286850	285252	347110	347869	262451	254985
Visakhapatnam	152105	153700	71641	71792	120201	110524	179353	179660	209503	210503	178886	171166
Kota*	0	0	0	0	0	0	0	0	11165	6543	76943	73094
Total	11248834	11394100	5314254	5565359	7723650	7534107	12181892	11806009	14222113	13923704	12365953	11848623

Note: In some years, passport issued is more than applications received due to backlog of previous year

* RPO Kota was inaugurated on 29th September 2023

** RPO Malappuram merged with RPO Kozhikode on 20th November 2017

*** RPO Thane merged with RPO Mumbai on 21st August 2017

Year-wise departure of persons (Indian nationals) from 2019 to 2024 (Till 08.12.2024)

Year	Indian Departures Abroad
2019	2,69,15,147
2020	72,94,566
2021	85,51,315
2022	2,18,03,316
2023	2,81,01,135
2024 (till 08.12.2024)	2,91,38,915
