

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2846
TO BE ANSWERED ON 25TH MARCH, 2025.**

ISSUES IN AVAILING CGHS FACILITIES

2846 SHRI CHANDRAKANT HANDORE:

Will the **Minister of HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether it is a fact that, after getting referral from CGHS dispensary to an empanelled hospital, for getting the medicines prescribed by the doctor concerned, the patient is required to visit the dispensary again for taking medicines which takes almost 2 days, in case of non-availability;
- (b) whether Government has taken any steps for reducing this delay;
- (c) if so, the details thereof; and
- (d) if not, the reasons therefor?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) to (d) : Dispensing of medicines is one of the hallmarks of Central Government Health Scheme. In CGHS Wellness Centres, essential medicines are available. The medicines in Bulk are procured from Medical Stores Organization (the Central Purchase Organization of Ministry of Health and Family Welfare), and direct supplies from distributors of Pradhan Mantri Bharatiya Janaushadhi Pariyojana. In case any particular medicine, prescribed by the specialist is not readily available at any Wellness center, the same is procured through Authorised Local Chemist (ALC) and supplied to the beneficiary on the next working day after receipt of the same from ALC. Lifesaving medicines like Chemotherapy medicines for treatment of cancer are procured from Medical Store Depot (MSD) and are supplied directly to the beneficiary.
