

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 1608
TO BE ANSWERED ON 13TH MARCH, 2025**

CONSOLIDATED FINANCIAL PERFORMANCE DATA OF BSNL

**1608 # SHRI BRIJ LAL:
SHRI MADAN RATHORE:
DR. ANIL SUKHDEORAO BONDE:
SHRI RAJIB BHATTACHARJEE:
SHRI IRANNA KADADI:
SMT. MAMATA MOHANTA:
SHRI NARAYANA KORAGAPPA:
DR. MEDHA VISHRAM KULKARNI:
SHRI MAYANKBHAI JAYDEVBHAI NAYAK:
SMT. MAYA NAROLIYA:
DR. BHIM SINGH:**

Will the Minister of Communications be pleased to state:

- (a) the specific measures implemented by the Ministry to bring BSNL back to profit for the first time since 2007 in the third quarter of the current financial year;
- (b) the details of the revenue growth in BSNL's mobility services, Fibre-to-the-Home (FTTH), and leased line services, State-wise;
- (c) the plans of the Ministry regarding rollout of BSNL's 4G and 5G services to enhance competitiveness in the telecom sector; and
- (d) the initiatives taken to improve customer satisfaction and reduce churn rate for BSNL?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Government has taken various steps for revival of BSNL as mentioned below:
 - In 2019, first revival package amounting to around Rs. 69 Thousand Crores was given that brought down the operating costs of BSNL/MTNL.
 - In 2022, revival package amounting to around Rs. 1.64 Lakh Crores was given. It focused on infusing fresh capital, restructuring debt, viability gap funding for rural telephony etc.
 - In 2023, Government approved the allotment of 4G/5G spectrum to BSNL with the total outlay of around Rs. 89 Thousand Crores.
 - In addition to these revival packages, the Cabinet Note for additional CAPEX support of Rs. 6,982 Crores has been approved on 07.02.2025.As a result of these packages, BSNL has started earning operating profits from F.Y. 2020-21.
- (b) The circle-wise details are attached as **Annexure-I**.
- (c) & (d) In line with Atmanirbhar Bharat initiative, BSNL has placed purchase order for indigenously developed 4G sites for pan India deployment. Supply of 4G equipment has started from September 2023 and as on 05.03.2025, total 83,629 4G sites have been installed and 74,123 sites are ON-Air. The equipment is 5G upgradable.

Annexure-I**Circle wise Revenue (amount in Rs. Crore)**

S.No	Circle Name	Q3					
		Mobile		FTTH		Leased Line	
		2023-24	2024-25	2023-24	2024-25	2023-24	2024-25
1	Andaman & Nicobar Islands	7	6	7	7	4	7
2	Andhra Pradesh	79	96	37	41	40	39
3	Assam	21	24	9	9	23	13
4	Bihar	32	38	11	7	31	32
5	Chhattisgarh	20	24	8	8	22	28
6	Chennai Telephones	26	31	20	27	35	35
7	Gujarat	50	65	18	25	55	71
8	Haryana	47	64	25	30	23	30
9	Himachal Pradesh	15	23	12	14	12	12
10	Jammu & Kashmir	16	18	8	7	11	16
11	Jharkhand	12	16	8	8	15	19
12	Karnataka	95	99	55	59	70	64
13	Kerala	173	177	92	112	44	42
14	Kolkata Telephones	29	51	9	14	23	34
15	Madhya Pradesh	31	43	11	28	33	46
16	Maharashtra	99	113	40	57	102	97
17	North East - I	11	11	5	6	10	10
18	North East - II	7	6	2	2	3	12
19	Orissa	57	60	17	17	38	44
20	Punjab	79	48	49	50	36	34
21	Rajasthan	52	58	44	44	41	50
22	Sikkim	0	0	1	1	4	1
23	Tamil Nadu	155	149	87	97	53	50
24	Telangana	34	47	17	17	40	52
25	UP East	104	134	12	15	29	43
26	UP West	1	40	11	14	13	23
27	Uttarakhand	13	20	11	10	19	16
28	West Bengal	40	40	8	20	19	21
29	NTR, Delhi	0	0	0	0	8	40
	Total	1,305	1,502	634	745	858	978
