

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
RAJYA SABHA
UNSTARRED QUESTION NO. 1700
TO BE ANSWERED ON 13.03.2025**

ONE-STEP SOLUTION FOR UNORGANISED WORKERS

1700. # SHRI IRANNA KADADI:

SHRI NARHARI AMIN:

SMT. REKHA SHARMA:

SMT. SUNETRA AJIT PAWAR:

SHRI LAHAR SINGH SIROYA:

Will the Minister of Labour and Employment be pleased to state:

- (a) the kind of financial assistance or welfare schemes linked with the e-Shram platform for registered workers;**
- (b) the manner in which the Ministry plans to increase awareness and encourage more unorganised workers to register for e-Shram, especially in rural areas;**
- (c) the future enhancements or updates on the e-Shram portal; and**
- (d) the manner in which the system will evolve to meet the changing needs of unorganised workers?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) to (d): The Ministry of Labour and Employment launched eShram portal (eshram.gov.in) on 26th August 2021 for creation of a comprehensive National Database of Unorganised Workers (NDUW) seeded with Aadhaar. eShram portal is meant to register and support the unorganised workers by providing them a Universal Account Number (UAN) on a self-declaration basis.

In keeping with the vision of the Budget Announcement on developing eShram as a One-Stop-Solution for unorganized workers to have access to various social security schemes, Ministry of Labour and Employment launched the eShram-“One-Stop-Solution” on 21st October 2024. eShram- “One-Stop-Solution” entails integration of different social security/ welfare schemes at single portal i.e. eShram. This enables unorganised workers registered on eShram to access social security schemes and see benefits availed by them so far, through eShram.

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So far, 13 schemes of different Central Ministries/ Departments have already been integrated/ mapped with the eShram including Pradhan Mantri Street Vendors Atmanirbhar Nidhi (PM-SVANidhi), Pradhan Mantri Suraksha Bima Yojana (PMSBY), Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY), National Family Benefit Scheme (NFBS), Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA), Pradhan Mantri Awas Yojana – Gramin (PMAY-G), Ayushman Bharat – Pradhan Mantri Jan Arogya Yojana (AB-PMJAY), Pradhan Mantri Awas Yojana – Urban (PMAY-U) and Pradhan Mantri Matsya Sampada Yojana (PMMSY), Pradhan Mantri Kisan Maandhan Yojana (PM-KMY).

Steps taken by the Ministry to address challenges in the registration process and increase awareness among unorganised workers include:

- i. Holding periodic review meeting with States/UTs.**
- ii. Regular meeting with Common Services Centre (CSC).**
- iii. To provide employment and skilling opportunities, eShram is integrated with National Career Service (NCS) and Skill India Digital Portal.**
- iv. To facilitate enrolment under pension scheme, eShram is integrated with Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM).**
- v. To offer one-stop search and discovery of the Government schemes, eShram is integrated with myScheme portal.**
- vi. SMS campaign to create awareness.**
- vii. Social media platforms are also being used to spread awareness among workers to register on eShram. State Seva Kendras (SSKs) and services of Common Service Centres were onboarded to facilitate assisted mode registrations of unorganised workers.**
- viii. eShram is also onboarded on Unified Mobile Application for New-age Governance (UMANG app), to increase reach among the workers and provide registration/ update facility at the convenience of their mobile.**

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ix. To enhance the accessibility of the eShram portal, the Ministry of Labour and Employment launched multilingual functionality on the eShram portal on 7th January 2025, using the Bhashini platform. This enhancement now allows workers to use eShram portal in 22 Indian languages, improving accessibility and promoting inclusivity for all.

To enhance the availability and accessibility of eShram and its associated services to unorganised workers, the Ministry of Labour and Employment officially launched the eShram mobile application on 24th February 2025. This application facilitates real-time access to welfare schemes integrated with the eShram platform, thereby significantly strengthening both accessibility and user convenience.

The enrolment on the portal to meet the needs of unorganised workers is an ongoing and continuous process. With due diligence changes in the portal is carried as per the requirement.
