

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

RAJYA SABHA
UNSTARRED QUESTION NO.1589
TO BE ANSWERED ON 12.03.2025

STATUS AND FUNCTIONALITY OF ONE STOP CENTRES (OSCS)

1589 SHRI MALLIKARJUN KHARGE:

Will the Minister of Women and Child Development be pleased to state:

- (a) the current number of operational One Stop Centres (OSCs) across the country and the manner in which this compares to the targets set for the fiscal years 2023-24 and 2024-25;
- (b) the number of OSCs currently operating from temporary facilities due to inadequate funding, and the measures being taken to provide them with permanent infrastructure;
- (c) the steps being implemented to ensure that OSC staff receive proper training and resources to effectively support victims of gender-based violence; and
- (d) whether there is a timeline for addressing the funding shortfalls and operational challenges faced by OSCs?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI SAVITRI THAKUR)

(a) and (b): The One Stop Centre (OSC) is a component of the Sambal vertical under the umbrella Mission Shakti. It provides integrated support and assistance under one roof to women affected by violence and those in distress, both in private and public spaces. It provides services like medical aid, legal aid and advice, temporary shelter, police assistance and psycho-social counselling to needy women. As the scheme is demand driven, the States and UTs are encouraged to set-up at least one OSC in each district and additional OSCs in those districts which have higher rate of crime against women or have bigger geographical area or high population or are in aspirational districts. As on date, 802 OSCs are operational across the country either in own building or pre-existing government building or rented accommodation.

(c) : The Ministry has held capacity building sessions for the functionaries of One Stop Centres by engaging expert resource persons from NIPCCD, NIMHANS, UNFPA, NALSA, and National Informatics Centre for facilitating sessions on psycho-social counselling, gender-based violence case management, gender sensitization and dashboard operations.

(d) : OSC is a Centrally Sponsored Scheme where Central Government provides 100% financial assistance to States/ UTs. The implementation of this scheme lies with the State Governments/UT Administrations. Funds are being released on the basis of guidelines of Department of Expenditure, prescribed for Single Nodal agency (SNA) or SNA SPARSH of the Public Financial Management System (PFMS).
