

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS

**RAJYA SABHA**  
**UNSTARRED QUESTION NO.598**  
**ANSWERED ON 07.02.2025**

**THERMAL PRINTERS FOR PRINTING OF UNRESERVED RAIL AND  
PLATFORM TICKETS**

598. SHRI NARAYANA KORAGAPPA

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Indian Railways has implemented thermal printers across all zones for issuing unreserved rail ticket and platform ticket;
- (b) if so, the details thereof and its techno commercial benefits;
- (c) whether QR code will be incorporated in every thermal ticket;
- (d) if so, details thereof, and
- (e) the target date to eliminate dot matrix printing of unreserved rail ticket across all zones?

**ANSWER**

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND  
ELECTRONICS & INFORMATION TECHNOLOGY  
(SHRI ASHWINI VAISHNAW)

(a) to (e): Thermal printers have been introduced across all zones of Indian Railways. The printing speed of thermal printer is faster than that of the dot matrix printer. The life span of thermal printer is more than that of the dot matrix printer.

QR Code is printed in every ticket issued by Unreserved Ticketing System (UTS) counters having thermal printers.

System improvement and technological upgradation are ongoing processes on Indian Railways, subject to technical feasibility and available resources.

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