

(b) if so, the steps being taken by Government to restart all the units of the said exchange and the action being taken against such officers whose negligence has made these units non-functional?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) No, Sir. All the units of telephone exchange Basore are working satisfactorily. 78 numbers are working from this exchange. This exchange has been connected to Bhatrojkhan exchange on 10 pairs underground cable (5 pairs used as junction lines and 5 pairs used for local numbers). STD services are working satisfactorily. There is a plan to connect Basore telephone exchange on MCP/VSAT media by the year 2002-03.

(b) Does not arise in view of (a) above.

#### **Tardy Policy of Telecom Department**

†4522. SHRI GHANSHYAM CHANDRA KHARWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government's attention has been drawn to the news-item which appeared in the daily "Aaj" dated the 21st March, 2002 under the caption "Mainpuri Dursanchar Vibhag Ki Dhulmul Nitiyon Se Janta Trast";

(b) if so, the details of the action taken/likely to be taken against such officers and employees;

(c) if no action has been taken, the rationale therefor;

(d) the remedial steps taken to stop such incidents; and

(e) if no step has been taken, the rationale therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) Yes, the Government is aware of the news item of 21st March, 2002 appeared in Daily "Aaj" newspaper. In this news

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†Original notice of the Question was received in Hindi.

three points were raised in regard to the telecommunication services at Mainpuri.

- (i) Delayed dial tone in Mainpuri telephone exchange.
- (ii) The telecom employees don't do any work without "Suvidha Shulk" and when the complaints are made to the officers, only assurance is given by them.
- (iii) Telephone No. 41350 of Smt. Rehana Usmani remained faulty for 20 days.

(b) The status in regard to the above points is as follows:—

- (i) From 19th March, 2002, 16.00 hrs. to 22nd March, 2002, 13.00 hrs. there was some technical problem in Mainpuri telephone exchange. This fault was rectified on 22nd March, 2002, 13.00 hrs. The exchange is working properly now.
- (ii) The complaint about employees demanding "Suvidha Shulk", these allegations are general in nature and no specific case has been brought out in the news. Complaint of corruption whenever received is investigated and disciplinary action initiated against the guilty officers/officials and action taken as per the departmental rules.
- (iii) The telephone No. 41350 is working satisfactorily. The problem in this telephone was also due to the problem in telephone exchange as mentioned in (b)(i).

(c) No action is required against any of the officer/official because the problem in telephone exchange was of technical nature.

(d) Mainpuri telephone exchange is of latest technology "OCB" type and generally its performance is very good. These types of problems occur very rarely.

(e) Does not arise in view of (d) above.